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- [The Ministry of Consumer Affairs - what we do \[91KB\]](#) February 2011
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- [When a Business Closes Down \[88KB PDF\]](#) June 2009
- [When Can I Cancel a Contract? \[91KB PDF\]](#) June 2009

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Booklets

- [Back on the Right Road - Your consumers' rights AFTER buying a motor vehicle \(applies to vehicles bought after 15 December 2003\) \[1136KB PDF\]](#) April 2010
- [Fit for the Road? - What you should know BEFORE buying a motor vehicle \(applies to vehicles bought after 15 December 2003\) \[1293KB PDF\]](#) May 2008

Pamphlets

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Measurement

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Product safety

Pamphlet

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Booklets

- [Children's and Nursery Products - Keeping kids safe \[993KB PDF\]](#) July 2009

Safe Use - safe products fact sheets

- [Baby Bath Aids \[106KB PDF\]](#) December 2007
- [Baby Walkers \[80KB PDF\]](#) June 2005
- [Bib Safety \[73KB PDF\]](#) June 2005
- [Bike Safety \[80KB PDF\]](#) June 2005
- [Bunk Beds \[196KB PDF\]](#) May 2010
- [Children's Nightwear \[194KB PDF\]](#) July 2008
- [Cigarette Lighters \[80KB PDF\]](#) June 2005
- [Cots \[294KB PDF\]](#) March 2010
- [Hot Water Bottles \[78KB PDF\]](#) June 2007
- [Jump, Swing and Play Safely \[75KB PDF\]](#) June 2005
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- [Product Safety \[78KB PDF\]](#) June 2005
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- [Wheat Bags 81KB PDF\]](#) June 2005

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- [Codes of Practice - New Zealand Model Code for Consumer Protection in Electronic Commerce \[55KB PDF\]](#)

Business factsheets

- Refund Signs and Policies - Sept 2003
- Scams - Dec 2001

Signage

- Refunds - A4 sized card for use in store display

Measurement

Business fact sheets

- Accredited Persons - March 2004
- Alcoholic Liquor (consumed on licensed premises) - March 2004
- Garden and Landscape Supplies - March 2004
- Laser Pointers - March 2004
- Pattern approval for weighing and measuring equipment - March 2004
- Quantity Marking of Packaged Goods No. 1 - March 2004
- Quantity Marking of Packaged Goods No. 2 - March 2004
- Sales of Firewood - March 2004
- Trade Weighing and Measuring Equipment - March 2004
- Trading Silage by Weight - December 2007
- Volume Delivery Measure Approvals - March 2004
- Weights and Measures - a guide for Retailers - March 2004
- Weighbridges - March 2004

Legal metrology

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How does legal metrology help the economy? How does legal metrology help society?

Policy/Discussion Papers

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- Review of the Operation of the Credit Contracts and Consumer Finance Act 2003
 - submissions closed 16 November 2009
- [Draft Guidelines to Assist Schemes applying for Approval under the Financial Service Providers \(Registration and Dispute Resolution\) Act 2008](#)
 - submissions closed 31 July 2009
- [Proposed Reserve Dispute Resolution Scheme under the Financial Service Providers \(Registration and Dispute Resolution\) Act 2008](#)
 - submissions closed 31 July 2009

2007

- Proposed Government Product Safety Policy Statement on Discussion Paper - Proposed Amendments to the Weight and Measures Regulations 1999 PDF version
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- [Proposed Implementation of Mandatory Water Efficiency Labelling \[919KB PDF\]](#)
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 - submissions closed 14 May 2007
- [Recommended Changes to the Consumer Information Standards \(Used Motor Vehicles\) Regulations 2003 \[219KB\]](#)
 - submissions closed 14 May 2007

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- [Review of the Consumer Information Standards \(Used Motor Vehicles\) Regulations 2003 \[298KB PDF\]](#)
 - submissions closed 14 July 2006
- [Review of the Redress and Enforcement Provisions of Consumer Protection Law: International Comparison Discussion Paper \[188KB PDF\]](#)
 - submissions closed 29 June 2006

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- [Dummies/Pacifiers - Investigation into the Need for a Product Safety Standard \[155KB PDF\]](#)
 - submissions closed 9 December 2005
- [Rubber Hot Water Bottles - Investigation into the Need for a Product Safety Standard \[172KB PDF\]](#)
 - submissions closed 9 December 2005
- [Review of Industry-Led Regulation](#)
 - submissions closed 14 October 2005 July 2005
- [Review of the Enforcement of Consumer Protection Law: Initial Think Piece](#)
 - submissions closed 31 August 2005 - (extended to 29 June 2006) July 2005

2004

- [Consultation Paper: Revision of the Product Safety Standards For: Cots for Household Use, Children's Nightwear and Limited Daywear Having Reduced Fire Hazard, Children's Toys \(Small Parts Requirements for Children under Three\), Baby Walkers \[173 KB PDF\]](#) September 2004
- Credit Contracts and Consumer Finance Act 2003: Proposed Model Disclosure Statements April 2004

2003

- [Credit Contracts and Consumer Finance Act 2003: Proposed Regulations \[165KB PDF\]](#) November 2003
- [Proposals for the Trade Measurement Accreditation and Verification Scheme \[168KB PDF\]](#) October 2003
- [Discussion paper on Voluntary GM-Free Labelling \[331KB PDF\]](#) April 2003
- [Guidelines for Consumer Representation \[235KB PDF\]](#) March 2003
- [Report of Consumer Representation Study \[517KB PDF\]](#) 2000-2002

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