



What does the law say?

Scenario **Does the consumer have the right to redress? (Yes or No)** **Why or why not? Where possible state the law that applies.**

<p>Joe buys a remote controlled car for his younger brother. They are playing with it on the table when it crashes to the floor, damaging the car so that it won't work anymore.</p>	<p>No</p>	<p><i>If the car is broken by the people who bought it, the seller does not have to fix it or replace it ... (Consumer Guarantees Act)</i></p>
<p>Joe's remote controlled car suddenly stops working one week after it was purchased.</p>		
<p>Aroha buys a new T-shirt but when she gets it home she sees the stitching is coming undone around the shoulder.</p>		
<p>Aroha gets a new T-shirt home and decides she does not like the colour.</p>		
<p>Aroha's friend buys the same T-shirt down the road \$6.00 cheaper. Aroha now wants to return the expensive T-shirt she bought so she can buy a cheaper one from the shop down the road.</p>		
<p>A retailer advertises a storewide sale in the local newspaper. Rowan knows that a bag in the store was \$27.00 last week, but the price tag reads "Was \$30 now \$25.00".</p>		
<p>Chris buys a container of coleslaw for the family. When he gets home he finds it is only half full, so he takes the coleslaw out of the container and weighs it. He finds that the weight of the coleslaw is significantly less than the weight printed on the container.</p>		
<p>Peter is helping his Dad repaint their bathroom at home. They ask for suitable paint at their hardware store and are told which one to buy. After they paint the bathroom they discover the paint was not suitable for rooms which can get damp.</p>		
<p>Sunita sees in a sales brochure that a shoe shop is selling all shoes at sale price, but when she gets there the shoes she wants are still the same price as last week.</p>		
<p>Kim tells the hairdresser she wants to have her hair straightened. The hairdresser tells Kim she can do it and that she will look great. When the hairdresser is finished her hair is frizzy.</p>		
<p>Tina has been given a new skateboard. She was using it at the skateboard park and had a go at the halfpipe. When she picked it up a bolt fell off.</p>		

